The following is a sequence of questions and answers regarding the Arizona Network (*AZNet*) telecommunications program… General *AZNet* Information. If you have any questions, please submit them via the *AZNet* website: www.aznet.gov or call the Telecommunications Program Office (TPO) at 602-364-1106.

General AZNet Information

1. What state government organizations are part of *AZNet*?
   Response: All state agencies and departments are required to participate in *AZNet*. Other government organizations that are part of the state's purchasing cooperative have the option to participate, if they meet the *AZNet* business case requirements.

2. Who should we contact with questions?
   Response: *AZNet* questions may be addressed to the TPO (TPO contacts can be found on the TPO website at www.tpo.az.gov), by calling the *AZNet* Help Desk at 602-364-4444 or by email at AZNETSUPPORTDESK@AZDOA.GOV.

3. How can we track the progress of our agency Projects?
   Response: All projects over $25,000 are DMT projects and are tracked in ITG. Authorized agency personnel can access ITG online and track the status of their projects.

4. What is the Agency Transition Schedule?
   Response: The agency transition schedule was approved by vote of the Telecommunications Executive Governance Committee (TEGC) on April 12, 2005. The detailed schedule is available on the *AZNet* Intranet website at www.aznet.gov – go to the *AZNet* Intranet Transition Schedule.

5. When will *AZNet* benchmarking occur?
   Response: The TPO may benchmark services provided by the *AZNet* contractor. The frequency and methodology of benchmarking has not been determined.